



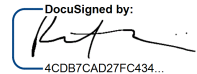
County of Santa Clara

Social Services Agency

353 West Julian Street
San Jose, California 95110-2335

DATE: March 4, 2022

TO: Board of Supervisors
Jeffrey V. Smith, M.D., J.D., County Executive

FROM: Robert Menicocci, Director, Social Services Agency 

SUBJECT: Off Agenda Report regarding the Senior Nutrition Program

At the January 18, 2022, Children, Seniors, and Families Committee (CSFC) meeting, Supervisor Chavez requested additional information relating to congregate meals being served.

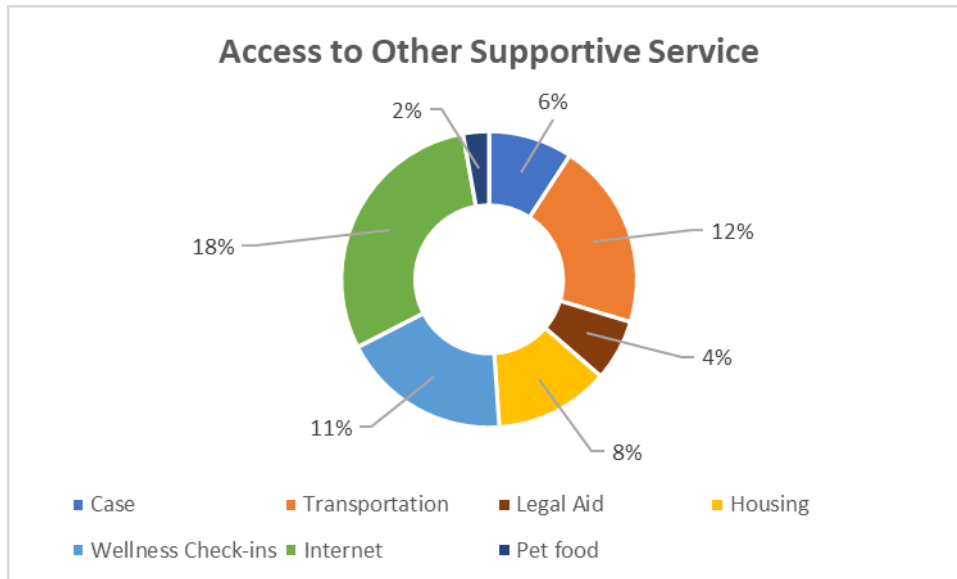
The Senior Nutrition Program's (SNP) dine-in/café program offers nutritious and healthy lunches at 37 different nutrition sites throughout the County of Santa Clara. These lunches are either cooked on-site or catered by local restaurants or local food vendors and provide 1/3 of the Daily Reference Intake for an older adult. Since the start of the shelter-in-place order, SNP transitioned from dine-in to a grab-and-go meal service. The modified service allowed all congregate meal sites to provide to-go meals, curbside, drive-through, and home-delivered meals.

SNP is currently operating 37 locations across Santa Clara County. The locations are listed below by supervisorial districts. During the pandemic, five SNP locations closed due to a variety of reasons. Closures included Alviso, Cubberly Community Center, Billy DeFrank LGBTQ+ Community Center, and Live Oak Adult Day Services.

Since the beginning of the pandemic, SNP's congregate dining program has grown by 40%. In fiscal year 2020, the first year of the pandemic, we saw 26% growth going from 631,859 to 795,528 meals. The subsequent year, SNP provided 904,763 meals – 14% increase from the prior year. All sites, except for seven, are serving above pre-pandemic levels. In total, 69% of SNP sites serviced above baseline. One site served 225% above baseline. Since the beginning of the current fiscal year, there were 1,346 meals on average left over across all SNP locations. For January 2022, there were 655 meals leftover meals across all SNP locations.

SNP is considered a flagship program for many of our sites. It is an anchor program that bring older adults through the door and then connects them to additional resources and programs at locations throughout the County. There are some locations that require participation in programming to qualify for dining services. Such programs include the Vista Center and Live Oak Adult Day Services. SNP services are provided as a supplement to other programming offered at community sites. As such, SNP data is not integrated into the site database. Because of this and for data privacy issues, it is difficult to say how much and frequently SNP participants access other services. SNP surveys participants annually and per self-reporting data know that

6% of clients access case management services, 12% transportation, 4% legal aid, 11% participate in wellness check-ins, and 18% use internet services.



| District 1 | | |
|---------------|----------------------------|---------------------------------------|
| Jurisdiction: | Site Name: | Meals Served to Date (December 2021): |
| San Jose | Almaden Community Center | 12,751 |
| | Southside Community Center | 13,680 |
| Los Gatos | Los Gatos Community Center | 6,351 |
| | Villa Vasona | 1,295 |
| Morgan Hill | Morgan Hill Senior Café | 13,202 |
| Gilroy | Gilroy Senior Center | 10,080 |
| | | Total Meals: 57,359 |

| District 2 | | |
|---------------|--|---------------------------------------|
| Jurisdiction: | Site Name: | Meals Served to Date (December 2021): |
| San Jose | Alma Senior Center | 4,505 |
| | Eastside Neighborhood Center | 18,292 |
| | John XXIII Multi-Service Center | 21,607 |
| | Mayfair Café | 7,243 |
| | Seven Trees Community Center | 8,501 |
| | Northside Community Center | 11,913 |
| | Portuguese Organization for Social Services Operations (POSSO) | 18,270 |
| | Roosevelt Community Center | 17,262 |
| | Salvation Army – Senior Activities Center | 18,249 |
| | Vietnamese American Service Center | 4,121 |

| | | |
|--|-------------------------|----------------------|
| | (VASC) | |
| | Yu-Ai Kai Senior Center | 10,083 |
| | | Total Meals: 140,046 |

| District 3 | | |
|------------|--|--|
| City: | Site Name: | Meals Served to Date (December 2021): |
| San Jose | Berryessa | 33,889 |
| | Evergreen | 23,477 |
| | Viet Tu Te | 20,241 |
| Milpitas | India Community Center at Milpitas | 5,832 |
| | Milpitas Senior Center | 14,925 |
| Sunnyvale | Sunnyvale Senior Nutrition Program at First United Methodist Church | 28,721 |
| | | Total Meals: 127,085 |

| District 4 | | |
|-------------|---|--|
| City: | Site Name: | Meals Served to Date (December 2021): |
| San Jose | Asian Americans for Community Involvement (AACI) | 4,896 |
| | Camden Community Center | 10,045 |
| | Cypress Senior Center | 11,715 |
| | Korean American Community Services (KACS) | 7,286 |
| | Vista Center | 902 |
| | Willows Café | 10,046 |
| Santa Clara | Santa Clara Senior Center | 11,714 |
| Campbell | Campbell Adult Center | 9,547 |
| | | Total Meals: 66,151 |

| District 5 | | |
|---------------|--|--|
| City: | Site Name: | Meals Served to Date (December 2021): |
| Cupertino | India Community Center at West India Community Center at West | 2,927 |
| Mountain View | Community Service Agency at Mountain View Senior Center | 26,612 |
| Palo Alto | La Comida at Stevenson House | 26,020 |
| | La Comida at FUMC | 16,662 |
| Sunnyvale | Self Help for the Elderly at South Bay | 11,452 |
| | | Total Meals: 83,673 |

| Site | Average Daily Meals Served | Cuisine |
|-----------------|-----------------------------------|---|
| AACI | 97 | Chinese |
| Alma | 33 | Mexican |
| Almaden | 197 | Continental |
| Berryessa | 271 | Varied (Mexican, Chinese Continental) |
| Blind Center | 41 | Continental |
| Camden | 81 | Continental |
| Campbell | 86 | Continental |
| Cypress | 103 | Continental |
| Eastside | 143 | Mexican |
| Evergreen | 172 | Chinese, Continental, Mexican, Vietnamese |
| Gardner | 39 | Mexican |
| Gilroy | 95 | Continental |
| Mayfair | 58 | Continental |
| ICC-West Valley | 25 | Vegetarian – Asian Indian |
| ICC-Milpitas | 125 | Vegetarian – Asian Indian |
| Seven Trees | 66 | Chinese, Continental, Mexican, Vietnamese |
| John XXIII | 189 | Vietnamese |
| Korean | 58 | Korean |
| La Comida | 226 | Continental |
| FUMC | 145 | Continental |
| Los Gatos | 53 | Continental |
| Villa Vasona | 27 | Continental |
| Milpitas | 125 | Continental, Chinese |
| Morgan Hill | 102 | Continental |
| Mountain View | 215 | Continental |
| Northside | 91 | Continental |
| POSSO | 162 | Portuguese |
| Salvation Army | 128 | Continental |
| Santa Clara | 113 | Continental |
| Self-Help | 107 | Chinese |
| Southside | 113 | Continental |
| Roosevelt | 118 | Continental |
| Sunnyvale | 246 | Continental |
| VASC | 448 | Vietnamese, Vegetarian |
| Willows | 83 | Continental |
| Yu Ai (C1) | 92 | Japanese |
| VTT | 241 | Vietnamese, Vegan |

For the month of January 2022, SNP served the following total meals:

| | |
|--|---------------|
| Meals Served for Dine-in | 1,311 |
| Meals Served To-go | 68,332 |
| Sheltering-in-Place Home Delivered Meals | 3,476 |
| Miscellaneous Meals (Disabled, Volunteers, Etc.) | 695 |
| FEMA Meals | 12,713 |
| Total Meals | 86,527 |

For the Month of January 2022, the following meals were denied:

| | |
|----------------|-------------|
| Eastside | 23 |
| Salvation Army | 59 |
| VASC | 992 |
| Self-Help | 45 |
| VTT | 8 |
| Total | 1127 |

* This list may not be comprehensive. SNP asks that sites document how many participants were denied a meal. This documentation is not automated. It is paper tallied and due to the nature of documentation may contain some errors.

The Senior Nutrition Program pays by meals served. Meals that are left over after service are not reimbursed and not included in the service level numbers above. Many sites have systems in place to estimate daily demand to reduce leftovers, such a reservation system that allow them to provide the exact number of meals needed but some sites intentionally have extras available so that no one goes away hungry.

For the month of January 2022, sites ordered or prepared the meals below but did not serve them:

| | |
|--|-----|
| Almaden | 100 |
| Berryessa | 179 |
| Camden | 129 |
| Campbell | 76 |
| Cypress | 38 |
| First United Methodist Church of Palo Alto | 155 |
| Gardner | 9 |
| Korean American Community Services | 5 |
| Mayfair | 58 |
| Milpitas | 99 |
| Roosevelt | 20 |
| Salvation Army | 91 |
| Self-Help at South Bay | 139 |
| Seven Trees | 65 |

| | |
|--------------|-------------|
| Southside | 22 |
| Willow Glen | 17 |
| Total | 1202 |

cc: Chief Board Aides
Miguel Marquez, Chief Operating Officer
James Williams, County Counsel
Tiffany Lennear, Clerk of the Board of Supervisors