DATE: September 24, 2021

TO: Honorable Board of Supervisors
    Jeffrey V. Smith, County Executive

FROM: Martha Wapenski, Deputy County Executive

SUBJECT: Update on the Community Engagement Process Work Plan – Gathering Input from Justice-Involved Individuals

This is a follow-up to the off-agenda reports submitted to the Board of Supervisors on July 6, 2021 and August 6, 2021 (Attachment A). At the Board of Supervisors meeting on June 8, 2021 (Item No. 23), Supervisor Ellenberg requested an off-agenda report on agendas, questions, and response format for the community outreach process.

As outlined in the June 8, 2021 report presented to the Board of Supervisors, the Community Engagement Process includes a series of community engagement sessions, custody focus groups and surveys, general population survey, and general population focus groups.

Community Engagement Sessions

Two virtual community engagement sessions were held on July 8, 2021 and July 10, 2021. Additionally, an in-person community engagement session was held on August 27, 2021 with a second session tentatively scheduled for October 2021. Once the location, date, and time of the second in-person community engagement session is finalized, then this information will be forwarded to the Board offices.

A preliminary report was presented to the Public Safety and Justice Committee on September 2, 2021 that included information on the general population focus groups conducted by EMC Research in July 2021 and the three community input sessions facilitated by the W. Haywood Burns Institute.
**Custody Focus Groups and Surveys**

Planning and coordination have started on the Custody Focus Groups and Surveys. Staff from the W. Haywood Burns Institute, Office of the Sheriff, and Office of the County Executive are working to schedule the dates that the focus groups will be facilitated and plan the method that surveys will be distributed to in custody individuals. Currently, the focus groups and surveys are scheduled to be conducted in custody in early October 2021. The custody focus group and survey questions have been finalized and are included in this report (Attachment B).

**General Population Focus Groups and Surveys**

The Community Engagement Process work plan also includes a comprehensive research program that will be conducted in two phases: qualitative focus groups, and a baseline survey. The General Population Focus Group questions were provided to the Board of Supervisors as part of the August 6, 2021 off-agenda report (Attachment A). The questions for the General Population Survey are included in this report (Attachment C).

**Next Steps**

The Community Engagement reports from EMC and the Burns Institute will be included in a report to the November 4th Public Safety and Justice Committee meeting, and to the Board of Supervisors at the November 16th meeting as part of the Framework for the County Justice-Involved Clients (improving living condition for incarcerated clients, minimizing the need for incarceration, and expanding behavioral health services).

cc: Chief Board Aides
   Miguel Marquez, Chief Operating Officer
   James R. Williams, County Counsel
   Tiffany Lennear, Assistant Clerk of the Board of Supervisors
   Mary Ann Barrous, Agenda Review Administrator
   Erica Kelly, Principal Budget and Public Policy Analyst
DATE: August 6, 2021

TO: Honorable Board of Supervisors
Jeffrey V. Smith, County Executive

FROM: Martha Wapenski, Deputy County Executive

SUBJECT: Update on the Community Engagement Process Work Plan to gather input on Justice-Involved Individuals

This is a follow-up to the off-agenda report (Attachment A) submitted to the Board of Supervisors on July 6, 2021. At the Board of Supervisors meeting on June 8, 2021 (Item No. 23), Supervisor Ellenberg requested an off-agenda report on agendas, questions, and response format for the community outreach process (Attachment B).

As outlined in the June 8, 2021 report presented to the Board of Supervisors, the Community Engagement Process includes a series of community engagement sessions, custody focus groups and surveys, general population survey, and general population focus groups.

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<th>Task</th>
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Community Engagement Sessions

Two virtual community engagement sessions were held on July 8, 2021 and July 10, 2021. A preliminary report is scheduled for the August 5, 2021 Public Safety and Justice Committee.

An In-person Community Engagement Session is currently being coordinated and is planned for late August. The consultant, W. Haywood Burns Institute, recommended for the In-person Community Engagement session to be held at a community location. Locations that are in the community, have plenty of parking space, outdoors, and have a capacity for at least approximately 100 people are currently being considered for the in-person session. Once the location, date, and time of the In-person Community Engagement Session is finalized, then this information will be forwarded to the Board offices.

Custody Focus Groups and Surveys

Planning and coordination have started on the Custody Focus Groups and Surveys. Staff from the W. Haywood Burns Institute, Office of the Sheriff, and Office of the County Executive are working to schedule the dates that the focus groups will be facilitated and plan the method that surveys will be distributed to in custody individuals. Currently, the focus groups and surveys are scheduled to be conducted in custody in late August or early September.

General Population Focus Groups and Surveys

The Community Engagement Process work plan also includes a comprehensive research program that will be conducted in two phases: qualitative focus groups, and a baseline survey. The General Population Focus Group questions are included in this report. The General Population Survey is scheduled to be conducted from August through October 2021. The questions for the General Population Survey will be shared with the Board offices once the questions have been finalized.

Next Steps

Another update on the status of the Community Engagement Sessions in planned in late August 2021 through an off-agenda report. The follow-up report will include the questions for the Custody Focus Groups, Custody Survey and General Population Survey.
August 6, 2021

cc: Chief Board Aides
    Miguel Marquez, Chief Operating Officer
    James R. Williams, County Counsel
    Tiffany Lennear, Assistant Clerk of the Board of Supervisors
    Mary Ann Barrous, Agenda Review Administrator
    Erica Kelly, Principal Budget and Public Policy Analyst
DATE: July 6, 2021

TO: Honorable Board of Supervisors
    Jeffrey V. Smith, County Executive

FROM: Martha Wapenski, Deputy County Executive

SUBJECT: Off-Agenda Report relating to the Community Engagement Process Work Plan

At the Board of Supervisors meeting on June 8, 2021 (Item No. 23), Supervisor Ellenberg requested an off-agenda report on the assignment of community members to the highly engaged and high-propensity groups and/or the black, indigenous, and the people of low or moderate income groups during the non-custodial focus group outreach process; agendas, questions, and response format for the community outreach sessions; and, assurances that 800 participants is an appropriate and representative number of the Countywide survey. Further, Supervisor Wasserman requested an off-agenda report on the cost of the consultants retained by the County to complete the work plan; and, include in the Countywide survey a three-part question, “Do you want a jail built in Santa Clara County; do you want a mental health facility built in Santa Clara County; and, do you want both a jail and a mental health facility built in Santa Clara County?”

General Population Focus Groups

EMC Research has been contracted to conduct the general population research related to the Community Engagement Process Work Plan. Based on the discussion at the June 8th Board of Supervisors meeting, the consultant has modified the profile of the general population focus groups to explore attitudes among highly engaged and less engaged residents.

The consultant is defining people as highly engaged based on either their voting frequency in past elections or how many civic activities they claim to have participated in recently (namely, individuals are asked if they have attended a community meeting;
led a community organization; led a community/social/religious group; contacted a local elected official; volunteered on a political campaign; or signed an online petition or shared information about a local issue on social media). If an individual claims to have engaged in at least three of these activities or they voted in three of the last six elections, then the consultant will consider them highly engaged. The consultant will consider people to be less engaged if they have voted in less than 3 of the last six elections and have participated in less than three of those activities.

Following the discussion at the June 8th Board meeting, the profiles of the General Population Focus Groups have been revised to:

1. Highly engaged under age 55
2. Highly engaged age 55+
3. Less engaged under age 55
4. Less engaged age 55+

*General Population Survey*

As directed by the Board of Supervisors at the June 8th Board of Supervisors meeting, the consultant, EMC Research, will include the following three-part question as part of the general population survey:

“Do you want a jail built in Santa Clara County; do you want a mental health facility built in Santa Clara County; and, do you want both a jail and a mental health facility built in Santa Clara County?”

Additionally, EMC Research indicates that targeting 800 respondents for the general population survey is a random sampling technique that is, by design, how to ensure that the 800 interviews are statistically representative of the larger countywide population. Specifically, the 800 respondents reflect the larger electorate with regards to geography, political partisanship, age, ethnicity, homeownership, and so on. It is a statistically significant, and typical sample size for research of this kind.

*Cost of Community Engagement Process Work Plan Consultants*

The current total budget for both consultants to complete the Community Engagement Process Work Plan is $173,309.
Community Engagement Process Work Plan Agenda and Questions

The Virtual Community Engagement Sessions are scheduled for July 8, 2021 and July 10, 2021. The format style of these sessions will focus on small group discussions and will include 2-3 breakout sessions. The agenda for the Virtual Community Engagement Sessions is included in this report.

The planning for the rest of the components of the Community Engagement Process Work Plan will be finalized soon. A follow-up off-agenda report is planned in late July 2021 that will include additional information and the final agenda for the In-person Community Engagement Session that is tentatively scheduled for early August 2021. Additionally, the follow-up report will also include the questions that will be part of the remaining phases of the community engagement process, which are the General Population Focus Groups, General Population Survey, Custody Survey, and Custody Focus Groups.

cc: Chief Board Aides
   - Miguel Marquez, Chief Operating Officer
   - James R. Williams, County Counsel
   - Megan Doyle, Clerk of the Board of Supervisors
   - Mary Ann Barrous, Agenda Review Administrator
   - Erica Kelly, Principal Budget and Public Policy Analyst
SCC Community Engagement Session Agenda

Let’s Dream Together

1. Welcome/Land Acknowledgement
2. Cultural/Artistic Opening
3. Framing/Background Information
   a. Intro of the Haywood Burns Institute and facilitators
   b. Brief Overview of Data: jail population yearly trends, racial disparities, pre-trial numbers, etc.
   c. Historical overview
4. Breakout Session Questions
   a. First Breakout Session: Larger Envisioning
      i. How would you define community safety? How can community safety be achieved in the county? What would a vision of safety from a racial justice lens look like?
      ii. What do you see as the root causes of incarceration? How should the county address these root causes?
      iii. According to the 2015-2016 Santa Clara County Civil Grand Jury Report, “the Grand Jury was informed that approximately 45% to 50% of total inmates and up to 80% of female inmates have mental health issues.”* How can this issue be addressed in Santa Clara County? How can the county better meet the needs of individuals living with mental illness?
      iv. What needs to be gone/transformed/created in order to reduce the number of individuals incarcerated in the county?
   b. Second Breakout Session: Immediate Issue
      i. The county wants your input on the options of building a replacement jail facility and/or a mental health facility and/or something different. What do you think is needed in Santa Clara County and why?
      ii. What are possible alternatives to jail/incarceration? It is important to note that roughly 85% of the jail population are awaiting trial (pre-trial).
      iii. What do you see as immediate next steps for the county regarding the facility question? What needs to be part of a long-term vision for justice transformation?
   c. Possible 3rd Breakout Session (Depending on time and ability to quickly create breakout sessions based on themes from previous breakouts)
      i. The following are alternatives to incarceration that were mentioned in the previous breakout sessions (list out): Choose one and spend 10 minutes fleshing out further details for that alternative.

5. Report Back from Breakout Sessions
6. Cultural expression
7. Closing

* [https://www.scs COURT.ORG/court_divisions/civil/cgj/2016/MentalIllnessJail.pdf](https://www.scs COURT.ORG/court_divisions/civil/cgj/2016/MentalIllnessJail.pdf)
I. Introduction (10 minutes for section / 10 minutes time elapsed)
   A. Introduce moderator
   B. Disclosures
      1. Confidentiality
      2. Audio and video taping
   C. Focus group rules
   D. Introduction of participants
      1. Name
      2. Occupation
      3. One positive and unexpected thing that’s happened in the last year?

II. Awareness (10 minutes for section / 20 minutes time elapsed)
Goal: To establish what participants know about the demolition of the Main Jail South and the choices facing the County about how or if to replace it

   A. Has anyone heard or seen anything recently about a County jail here, called the Main Jail South?
   B. IF YES, what have you heard?
   C. What has been happening there?
III. Presentation of the Issue (15 minutes for section / 35 minutes time elapsed)

Goal: If necessary, begin to educate the participants about the demolition of the Main Jail South and the options currently being considered in order to gain informed reactions and preferences

A. I’d to share a short presentation about what’s been going on at the location where the Main Jail South used to be. *(SHOW A SHORT 2 MINUTE PRECORRED PRESENTATION THAT DESCRIBES THE TIMELINE OF EVENTS AND WHAT THE CURRENT SITUATION AND CHOICES ARE AROUND THE MAIN JAIL SOUTH REPLACEMENT)*

B. Having seen all that, what is your top reaction to what’s been going on?

C. What questions do you have about the situation?

D. Based on what you’ve learned, what do you think should happen? Why do you say that?

IV. Reasons to Rebuild a Jail (15 minutes for section / 50 minutes time elapsed)

Goal: Establish what rationale residents see (whether they agree with it or not) to rebuild the facility as a jail

A. Whether or not you agree rebuilding a jail in the location of the former Main Jail South is a good idea or not, what are some reasons to rebuild it as a jail?

B. And again, regardless of what you personally think our County should do with the space, what are some reasons not to rebuild the jail?

V. Reasons to Build a Mental Health Facility (15 minutes for section / 1:05 minutes time elapsed)

Goal: Establish what rationale residents see (whether they agree with it or not) to replace with a mental health and behavioral treatment facility

A. Some have suggested that instead of building a jail on this site, we should replace it with a mental health facility that is for people that get arrested but that suffer from mental illnesses. Let’s talk about that

B. Likewise, regardless of whether or not you think it’s a good idea, what are some reasons to build a mental health treatment facility where the Main Jail South used to be, instead of replacing it with another jail?

C. And what are some reasons we should not replace the old Main Jail South with a mental health treatment facility?

D. If we build a mental health facility instead of a jail, should this facility be locked, or not? What makes you say that?
VI. Bigger Picture Impact on Others / Alternatives to Incarceration (15 minutes for section / 1:20 minutes time elapsed)

Goal: Understand if they factor in the impact on others in their opinions when it comes to what they think the County should do.

A. Is this an important issue for you personally? How so?
B. Does the way our community deal with crime impact everyone the same? Who and how are they impacted differently?
C. Are there any ongoing impacts of having a jail in our community? What are they?
D. I’d like to share some information about who gets incarcerated (SHOW VIDEO OF SLIDE A)
   1. Was this a surprise to you? How so?
   2. Does this change your perception of how jails might impact certain people differently?
E. Now I’d like to show you another piece of information (SHOW VIDEO OF SLIDE B)
   1. And was this a surprise to you? How so?
   2. Does this change your perception of how jails might impact certain people differently?
F. What are some alternatives to putting people in jail?
   1. Are these alternatives a good idea or a bad idea? How so?

VII. Revisit the Conversation About What to Do (20 minutes for section / 1:40 minutes time elapsed)

Goal: Understand if, and how, opinions have shifted on the issue after we’ve asked them to think critically and discuss with one another.

A. So now that we’ve spent some time talking about this issue – what is your opinion about what we should do with the space where Main Jail South used to be?
B. Do you think we should build a new jail, a mental health facility, or do something else?
C. Did your opinion change? What made you change your opinion?
D. If you were able to ask questions directly to County leaders about this issue, what would you ask them?
E. Imagine you were on the Board of Supervisors and had to help decide what to replace the Main Jail South with, what would you do? Why would you choose to do that?

VIII. Conclusions (5 minutes for section/ 1:45 minutes time elapsed)

A. What is one thing you took away from our conversation today?
Focus Group: Guiding Questions to
Reimagining Beyond the Current Punitive Paradigm

Prior to asking the below questions, context and background will be provided similar to what was shown during the virtual community engagement sessions. The Sherriff’s office has confirmed that we will have the capability to show Power Point slides. These slides include information on jail population numbers, racial and ethnic disparities and a timeline of events leading to the community engagement process (which includes verbal description of the previously intended replacement jail).

Thank you for participating in this focus group! The W. Haywood Burns Institute - a diverse team of bold visionaries working to transform the administration of justice - have put together a brief set of questions to reimagine public safety. Santa Clara County is seeking community input related to approaches for treatment of the incarcerated and mentally ill population in our community, and whether a facility is needed and if so, what type of facility. We value people who are directly impacted as experts and so we deeply appreciate any information you can provide us, as we facilitate this process.

1. When you imagine community safety, what comes up for you? How can community safety be achieved in the county? What would a vision of safety from a racial justice lens look like? (By racial justice lens we mean seeking equitable opportunities and outcomes for all races/ethnicities, accounting for the history of how race has impacted access to justice and opportunity in Santa Clara County.)

2. What are the root causes of why people end up in jail? How should the county address these root causes?

3. How does having people in our county jail impact the broader community?

4. Have you been exposed to any forms of violence? If so, what helped with your healing or what would you have needed to heal?

5. How would you describe jail conditions? How have programs and services been? Mental health care? Out of cell time? Reentry services?

6. The county wants your input on the following options,
   1. Building a mental health facility,
   2. Building a new replacement jail facility
   3. Building both a replacement jail and mental health facility
   4. Building something different (ex: Community-based alternative to incarceration)
   5. Building nothing.
   Which option is most appealing to you(Repeat background information on options)? If you said “something different”, what would that be?
7. What are possible alternatives to incarceration in general? Specifically, what are possible alternatives to incarceration for those in jail pretrial? For those who are serving a sentence? (Pretrial refers to those in jail that have not been convicted but are waiting for their court date)

8. What should be provided for those with mental health needs, instead of incarceration?

9. What needs to be gone/transformed/created in order to no longer incarcerate people as a response to harm, mental illness, or answers to social and economic problems?

10. For the small number of individuals in jail due to a violent offense, what are your thoughts on moving away from custody, control and punishment towards a restorative justice framework? (Restorative Justice is a model of accountability and healing that focuses on repairing the harm, by bringing all parties involved together, exploring all the roles and respective needs, and moving towards a common resolution.)

11. If our county invested in alternative visions to incarceration, what would our community look like 2 generations from now?

12. What are the larger values we need to guide us towards real systemic change/real public safety?
Survey: Reimagining Public Safety in Santa Clara County

PAGE 1 OF SURVEY

Thank you for participating in this survey! The W. Haywood Burns Institute, a diverse team of bold visionaries working to transform the administration of justice, in partnership with Santa Clara County (SCC), have put together a brief set of questions regarding community safety. Santa Clara County's Board of Supervisors (BOS) are seeking community input on whether or not to build a new replacement jail for old Main Jail South, a mental health facility, some other option or nothing at all.

Brief Background Information: In 2020, Santa Clara County was in the bidding process for construction of a replacement jail for the demolished Main Jail South. Designs for this new jail included more space for treatment, particularly for incarcerated individuals living with mental illness. However, a coalition of community organizations was developed to push for a "Care First Jails Last" approach, asking the BOS to reconsider the building of a new jail and instead invest in alternatives to incarceration. The BOS decided to halt the construction bidding process and seek more community input before deciding on next steps. The W. Haywood Burns Institute was contracted to facilitate a community engagement process, which includes community engagement sessions, focus groups and a survey with directly impacted individuals. We will then present the information gathered to the Board of Supervisors on October 7, 2021.

The Burns Institute values people who are directly impacted as experts and so we appreciate any information you can provide us as we facilitate this process. Your lived experience will help us re-envision a public safety that applies to all residents in Santa Clara County. The survey will take approximately 15-20 minutes.

PLEASE COMPLETE BY: TBD.

YOU SHOULD COMPLETE THIS SURVEY IF:
- You have spent time in a Santa Clara County jail (Main Jail North or Elmwood).
- You currently have a relative in a Santa Clara County jail or had a relative in jail within the last 5 years.

KEEP IN MIND:
- You do not have to answer every question.
- If there’s anything on the survey that you prefer not to answer, you can leave it blank.
- Some content may be triggering. Only provide responses you feel comfortable sharing.
- To protect confidentiality, you do not have to use your own or other people’s names.
If you have further input or questions, please feel free to contact Robert Castro, robert@yoali.org. We appreciate your continued contributions to our community!

1. Age: How old are you?

- 18-24
- 25-34
- 35-44
- 45-54
- 55-64
- 65+

2. Gender: How do you identify? (Check all that apply)

- Man
- Woman
- Non-binary
- Genderqueer or gender fluid
- Two-spirit
- Transgender Man
- Transgender Woman
- Prefer not to say
- Additional gender category/identity not listed (please specify below)
3. Sexual identity/sexual orientation (Check all that apply)
   - Asexual
   - Bisexual
   - Fluid
   - Gay
   - Lesbian
   - Pansexual
   - Queer
   - Straight (heterosexual)
   - Additional category/identity not listed (please specify below)

4. What is your race/ethnicity? (Check all that apply)
   - Latino/a/x
   - Black
   - White
   - Asian
   - Pacific Islander
   - Native American/Alaskan Native
   - Multi-racial
   - Other (please specify)
5. What is your experience with Santa Clara County jails?

- Currently in county jail
- Released from county jail in the past year
- Released from county jail in the past 5 years
- Released from county jail over 5 years ago
- I have a loved one/relative currently or formerly in county jail
- Other (please specify)

6. How much time (in total) have you spent inside Santa Clara County jail(s)?

- Less than 1 year
- 1-2 years
- 2-5 years
- 5-10 years
- Over 10 years

7. How safe have you felt in jail? (Scale of 1 to 5, 1 being “Not at all safe” and 5 being “Very safe”)

Not at all safe 1 2 Neutral 3 4 Very Safe 5

8. If comfortable, please expand on your above response.

*** This is a text box for the participant to fill out their answer.

9. If you identify as LGBTQIA+, did your sexuality and/or gender identity impact your safety while in county jail?

Yes
No
10. How much does the current culture (ex: staff, environment) inside jails/prisons contribute to violence, harm and unresolved trauma? (Scale of 1 to 5, 1 being “Not at all” and 5 being “A lot”)

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<thead>
<tr>
<th>Not at all</th>
<th>Neutral</th>
<th>A lot</th>
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<tr>
<td>1</td>
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<td>3</td>
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<td>4</td>
<td>5</td>
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11. How satisfied have you been with the following jail conditions?

**Mental Health care:**
- [ ] Very dissatisfied
- [ ] Somewhat dissatisfied
- [ ] Neutral
- [ ] Somewhat satisfied
- [ ] Very satisfied

**Programs and services:**
- [ ] Very dissatisfied
- [ ] Somewhat dissatisfied
- [ ] Neutral
- [ ] Somewhat satisfied
- [ ] Very satisfied

**Out of cell time:**
- [ ] Very dissatisfied
- [ ] Somewhat dissatisfied
- [ ] Neutral
- [ ] Somewhat satisfied
- [ ] Very satisfied

**Reentry services:**
- [ ] Very dissatisfied
- [ ] Somewhat dissatisfied
- [ ] Neutral
- [ ] Somewhat satisfied
- [ ] Very satisfied
General jail conditions (ex: cleanliness, clothing, facility, etc):
- Very dissatisfied
- Somewhat dissatisfied
- Neutral
- Somewhat satisfied
- Very satisfied

Treatment from Jail Staff:
- Very dissatisfied
- Somewhat dissatisfied
- Neutral
- Somewhat satisfied
- Very satisfied

12. When you imagine community safety, what comes up for you?

13. How can community safety be achieved in the county? What would a vision of safety from a racial justice lens look like?

14. What are some of the root causes of why people end up in jail? How should the county address those root causes?

14. Have you been exposed to any forms of violence prior to your incarceration?
- Yes
- No
15. If so, what helped with your healing or what would you have needed to heal?

16. What facility, if any, should Santa Clara County build? You may check multiple options.
   - A New Mental Health Facility
   - A New Replacement Jail
   - A New Community-Based Facility/Alternative to Incarceration
   - A New Replacement Jail and a New Mental Health Facility
   - A New Community-based Facility/Alternative to Incarceration and a New Mental Health Facility
   - No Facility is Needed
   - Other Ideas (please specify)

17. Please expand on your above response.

18. What should be provided for those with mental health needs and/or substance abuse issues, instead of incarceration?

19. If you feel your mental health and/or drug/alcohol usage was involved in you becoming incarcerated, what services and resources would have helped you avoid incarceration?
20. How could the situation that led to your incarceration have been handled without incarceration?

21. What are possible alternatives to incarceration in general?
   General alternatives?

   Alternatives for those in jail pretrial? (Pretrial means they have not been convicted of a crime but are waiting for their court date)

   Alternatives for those that have been convicted?

22. If Santa Clara County invested in alternatives to incarceration, what would our community look like 2 generations from now?

23. What else would you want people to know about your vision towards a safe and secure Santa Clara County?
Survey of Registered Voters
Santa Clara County
Hybrid Email-to-Web/Live Telephone Survey
15 minutes; n=800
EMC Research #21-8159

GREETING: Hello, my name is __________, may I speak with (NAME ON LIST)?

INTERVIEWER: NOL ONLY

INTRO: Hello, my name is __________, and I’m conducting a survey for __________ to find out how people feel about issues in Santa Clara County. We are not trying to sell anything and are collecting this information on a scientific and completely confidential basis.

LANGUAGE OF INTERVIEW
1. English
2. Chinese
3. Vietnamese
4. Spanish

1. SEX (RECORD FROM OBSERVATION)
   1. Male
   2. Female

2. Are you registered to vote in Santa Clara County?
   1. Yes
   2. No → TERMINATE
   3. (Don’t know/Refused) → TERMINATE

3. Do you feel that things in Santa Clara County are generally going in the right direction or do you feel things have gotten pretty seriously off on the wrong track?
   1. Right direction
   2. Wrong track
   3. (Don’t know/Refused)

4. What do you think is the most important problem facing Santa Clara County today? (OPEN END, RECORD VERBATIM RESPONSE, ACCEPT ONE RESPONSE ONLY)
Thinking about the modernization, repair, and construction of local public facilities in your area, please rate each of the following one using a scale of 1 to 7, where 1 means you feel that item should be a very low priority and 7 means that you feel that item should be a very high priority.

(PROMPT IF NECESSARY: Thinking about the modernization, repair, and construction of local public facilities in your area, how would you rate that item on a scale of one to seven, where 1 is a very low priority and 7 is a very high priority?)

SCALE:

1. 1 - Very low priority
2. 2
3. 3
4. 4
5. 5
6. 6
7. 7 - Very high priority
8. (Don't know/Refused)

(RANDOMIZE)

5. Schools
6. Roads and highways
7. Public transportation
8. Hospitals and healthcare centers
9. Prisons and jails
10. Mental health treatment centers
11. Substance abuse treatment centers
12. Water storage and delivery
13. Parks and open space

(END RANDOMIZE)
14INT. Using a scale of excellent, good, only fair, or poor, please rate the job the County is doing on each of the following.

(PROMPT IF NECESSARY: How would you rate that, using a scale of excellent, good, only fair or poor?)

SCALE:
1. Excellent
2. Good
3. Only fair
4. Poor
5. (Don’t know/Refused)

(RANDOMIZE)
14. Managing the county health system
15. Managing county parks
16. Managing county jails
17. Managing county roads and highways
18. Managing the criminal justice system
19. Managing the delivery of social services

(END RANDOMIZE)

20. How much do you worry about crime and safety in the area where you live? Do you worry a great deal, some, not very much or not at all about crime and safety in your area?
   1. A great deal
   2. Some
   3. Not very much
   4. Not at all
   5. (Don’t know)

21. Thinking about the area where you live, do you think there is more crime, less crime, or about the same amount of crime compared to five years ago?
   1. More crime
   2. Less crime
   3. About the same amount of crime

22. Would you say the criminal justice system in our area... (RANDOMIZE PUNCHES)
   1. Has serious problems that need to be addressed immediately
   2. Has some problems that need to be addressed eventually
   3. Is working well
Please tell me whether you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with each of the following statements.

(PROMPT IF NECESSARY: Do you strongly agree, somewhat agree, somewhat disagree or strongly disagree with the statement?)

SCALE:
1. Strongly agree
2. Somewhat agree
3. Somewhat disagree
4. Strongly disagree
5. (Don’t know/Refused)

(RANDOMIZE)

23. Offenders with mental illness should receive treatment in mental health facilities instead of being sent to jail
24. Offenders with a drug addiction should receive treatment in drug recovery programs instead of being sent to jail
25. Most people come out of prison worse than they go in
26. Increasing the number of people in jail will reduce crime
27. Decreasing the number of people in jail will increase crime
28. It is important to improve and modernize jails and prisons, even if we reduce the number of people who are incarcerated
29. Too many people are in jail for the wrong reasons
30. Mentally ill people do not belong in jail
31. Our justice system discriminates against poor people
32. Jails and prisons are necessary

(END RANDOMIZE)
And now, thinking about facilities and services for inmates in Santa Clara County jails, how important do you think each of the following are using a scale from 1 to 7 where one is not at all important and seven means you think that item is extremely important to provide for inmates.

(PROMPT IF NECESSARY: Please use a scale from 1 to 7, where 1 means think that item is not at all important and 7 means think that item is extremely important to provide for inmates.)

SCALE:

1. 1 – Not at all important
2. 2
3. 3
4. 4
5. 5
6. 6
7. 7 – Extremely important
8. (Don’t know/Refused)

(RANDOMIZE)

33. Mental health treatment
34. Substance abuse treatment
35. Educational programs
36. Job placement programs
37. Life skills training
38. Re-entry programs
39. Facilities for inmates with disabilities
40. Modernized and updated facilities
41. Access to outdoors
42. Convenience to the court building
43. Convenience for visiting family

(END RANDOMIZE)

44. Have you heard or seen anything recently about Main Jail South, the County jail on North San Pedro Street in San Jose? (IF YES) Have you heard a lot about it or just a little?
   1. Yes, a lot
   2. Yes, a little
   3. No, haven’t heard
   4. (Don’t know/Refused)

(IF Q44 = 1-2, ASK Q45)

45. What have you heard or seen? (OPEN ENDED, RECORD VERBATIM)

(RESUME ASKING ALL)
46INT. As you may know, one of the County’s jails, Main Jail South, was demolished in 2019 and the lot where it stood has been left vacant while the County decides what to do.

Based on what you know today do you think the County should:

1. Rebuild the jail
2. Build a behavioral health facility for inmates
3. Build both
4. Do something else
5. Unable to give an opinion/(Not Sure/Don’t know)
6. (Refuse)

47INT. Some people say it is time to move forward with rebuilding the jail. The new jail will have: fewer beds; expanded educational, rehabilitation and re-entry services; mental health and substance abuse care; and, access for people with disabilities. The funding is available and plans are ready.

Other people say that it is time to reform the criminal justice system and put fewer people in jail. Many people in our jails have committed minor, non-violent crimes or they suffer from substance abuse or untreated mental illnesses. Rather than rebuild the jail, we should use this opportunity to build a behavioral health facility that gets offenders the services and support they need.

Given what you’ve heard, do you think the County should:

1. Rebuild the jail
2. Build a behavioral health facility for inmates
3. Build both
4. Do something else
5. Unable to given an opinion/(Not Sure/Don’t know)
6. (Refuse)

48. Why do you say that? (IF Q47=1-4, ASK Q48; OPEN END, RECORD VERBATIM)

DEMOS. My last questions are for statistical purposes only.

49. Have you or a family member ever been incarcerated?
   1. Yes
   2. No
   3. (Refused)

50. Have you or a family member had personal experience with mental health illness, or substance abuse?
   1. Yes
   2. No
   3. (Refused)
51. Do you own or rent your apartment or home?
   1. Own/Buying
   2. Rent/Lease
   3. (Don't know/Refused)

52. What is the last grade you completed in school? (READ LIST IF NECESSARY)
   1. Some grade school
   2. Some high school
   3. Graduated high school
   4. Technical or Vocational school
   5. Some college or Less than 4-year degree
   6. Graduated college or 4-year degree (BA, Bachelor)
   7. Graduate or Professional Degree (MA, Master’s, PhD, MBA, Doctorate)
   8. (Don't know/Refused)

53. Do you consider yourself to be Hispanic or Latino, white or Caucasian, African American or Black, Chinese, Filipino or Pacific Islander, other Asian, biracial, multiracial or something else?
   1. Hispanic or Latino
   2. White or Caucasian
   3. African American or Black
   4. Chinese
   5. Filipino or Pacific Islander
   6. Other Asian
   7. Biracial or Multiracial
   8. Something else
   9. (Refused)

54. In what year were you born? (DO NOT READ CATEGORIES; CODE AS APPROPRIATE)
   1. 1946 or earlier
   2. 1947-1951
   3. 1952-1956
   4. 1957-1961
   5. 1962-1966
   6. 1967-1971
   7. 1972-1976
   8. 1977-1981
   9. 1982-1986
   12. 1997-2003
   13. (Refused)

54B. [AGE RANGE - CODE FROM PREVIOUS QUESTION]

   (IF REFUSED THEN ASK FOLLOWUP: “Which age group are you in? (READ LIST)...”)
4. 50-64
5. 65 or over
6. (Refused)

THANK YOU!