

Better Health for All



County of Santa Clara Health System

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DATE: 9/21/2020

TO: Honorable Members of the Board of Supervisors

Jeffrey V. Smith, M.D., J.D., County Executive

FROM: René G. Santiago, Deputy County Executive/Director, SCVHHS

Sherri Terao, Director of Behavioral Health Services

SUBJECT: Status of the New BHSD Mental Health Programs Implemented in FY 2020

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René G. Santiago

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Sherri Terao

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Supervisor Ellenberg requested the Behavioral Health Services Department (BHSD) to provide an off-agenda report related to the status of the new BHSD mental health programs that were implemented in fiscal year (FY) 2020. This memo provides the requested information.

Attached is a table that lists and describes the new services, contracted capacity, and the number of clients as of July 31, 2020. At the October 14, 2020, Health and Hospital Committee meeting, BHSD will provide an updated status/table to include information as of August 31, 2020, as part of the BHSD's Monthly Activities Report.

Attachment: Status Update of New Mental Health Programs in FY 2020 as of July 31, 2020.PDF

cc: Miguel Marquez, Chief Operating Officer
James R. Williams, County Counsel
Megan Doyle, Clerk of the Board
Chief Board Aides
Bianca Jones, OBA
Agenda Review Administrator



Status Update of New Mental Health Programs in FY 2020

As of July 31, 2020

PROGRAM NAME	CONTRACTED CAPACITY	NUMBER OF CLIENTS
Assertive Community Treatment (ACT) - This is the highest level of community-based services for individuals with serious mental illness who are at risk of or would be in institutional settings or are homeless and may suffer from a co-occurring disorder. Referred to as a “hospital without walls”, ACT is an evidence-based, comprehensive model of treatment, support, and rehabilitation for those with serious mental illness who are unwilling or unable to engage in mental health services. ACT offers housing support, substance abuse treatment if needed, educational and vocational services, and rehabilitative services to support recovery, reintegrate individuals into the community and reduce hospitalization.	200 Total <i>(100 Mental Health Systems; 100 Telecare)</i>	Time Period: 4/1/2020 and 7/31/2020 <u>Referrals received between 4/1/2020 and 7/31/2020</u> Mental Health Systems: 23 referrals Telecare: 24 referrals Total: 47 referrals <u>Clients opened between 4/1/2020 and 7/31/2020</u> Mental Health Systems: 23 clients Telecare: 24 clients Total: 47 clients <u>Clients enrolled as of 7/31/2020</u> Mental Health Systems: 56 clients Telecare: 38 clients Total: 94 clients
Forensic Assertive Community Treatment (FACT) - Modeled after ACT and designed to meet the needs of individuals with serious mental illness who have been incarcerated. FACT provides all of the ACT services, with the intent of addressing the unique needs of these individuals and reducing incarceration and hospitalization.	100 Total Adults <i>(Community Solutions)</i>	The FACT program started in October 2019; however, the first clients were not enrolled until January 2020. From January 1, 2020 through July 31, 2020, a total of 75 clients were referred, of which 67 clients were enrolled and opened to the FACT Program. This treatment modality utilizes a multidisciplinary team approach with staff providing 80-90% of outreach and services in the community. As such, the FACT



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As of July 31, 2020

PROGRAM NAME	CONTRACTED CAPACITY	NUMBER OF CLIENTS
		<p>Program continues to receive referrals from Department 60 and 61, coordinate discharges from custody, and outreach and engage to clients in need of this level of care.</p> <p>The FACT team is in full operation; however, due to COVID-19 Shelter-in-Place restrictions it has been challenging for the provider to secure placements and engage clients.</p>
<p>Intensive Full-Service Partnership (IFSP) - Intensive, wraparound services that are recovery oriented, consumer-driven, culturally responsive, trauma-informed, and co-occurring capable. Services do “whatever it takes” to support an individual in their recovery process 24/7. IFSP provides outreach and engagement, crisis intervention, mental health services, medication support, case management, housing support, and substance use treatment.</p> <ul style="list-style-type: none"> IFSP Youth 	<p>100 (45 <i>Community Solutions</i>; 55 <i>Uplift</i>)</p>	<p><u>Clients enrolled as of July 31, 2020</u> Community Solutions: 13 clients Uplift Family Services: 28 clients Total Clients: 41 clients</p>



Status Update of New Mental Health Programs in FY 2020

As of July 31, 2020

PROGRAM NAME	CONTRACTED CAPACITY	NUMBER OF CLIENTS
<ul style="list-style-type: none"> IFSP Transitional Aged Youth (TAY) 	100 (50 <i>Community Solutions</i> ; 50 <i>Momentum</i>)	<p><u>Clients in Outreach Phase as of July 31, 2020</u> Community Solutions: 2 clients Uplift Family Services: 0 clients Total: 2 clients in outreach phase</p> <p><u>Clients enrolled as of July 31, 2020</u> Community Solutions: 23 clients Momentum for Mental Health: 24 clients Total: 47 clients</p> <p>Clients in Outreach Phase as of July 31, 2020 Community Solutions: 2 clients Momentum for Mental Health: 2 clients Total: 4 clients in outreach phase</p>
<ul style="list-style-type: none"> IFSP Adult and Older Adult (A/OA) 	400 (99 <i>Community Solutions</i> ; 109 <i>Gardner Family Network</i> ; 103 <i>Momentum</i> ; 89 <i>Telecare</i>)	<p>Time Period: 4/1/2020 and 7/31/2020</p> <p><u>Referrals received between 4/1/2020 and 7/31/2020</u> Community Solutions: 30 referrals Gardner: 47 referrals Momentum: 35 referrals Telecare: 31 referrals Total: 143 referrals</p>



Status Update of New Mental Health Programs in FY 2020

As of July 31, 2020

PROGRAM NAME	CONTRACTED CAPACITY	NUMBER OF CLIENTS
		<u>Clients opened between 4/1/2020 and 7/31/2020</u> Community Solutions: 56 clients Gardner: 79 clients Momentum: 37 clients Telecare: 44 clients Total: 216 clients <u>Clients Enrolled as of 7/31/2020</u> Community Solutions: 56 clients Gardner: 79 clients Telecare: 44 clients Momentum for Mental Health: 37 clients Total: 216 clients
In-Home Outreach Teams (IHOT) – The program provides outreach and engagement, mental health assessment, in-home intervention, family education and support and linkage to treatment for those individuals not voluntarily engaging in services. Services include a 90 to 120-day period to engage clients and link them to the appropriate services.	120 (40 <i>Bill Wilson Center</i> ; 40 <i>Starlight</i> ; 40 <i>County-operated</i>)	Time Period: 4/1/2020 and 7/31/2020 <u>Referrals received between 4/1/2020 and 7/31/2020</u> County-operate IHOT: 22 new referrals Bill Wilson: 38 new referrals Starlight: 46 new referrals Total: 106 new referrals <u>Clients Enrolled as of 7/31/2020</u> County IHOT: 23 clients Bill Wilson: 20 clients Starlight: 70 clients Total: 113 clients



Status Update of New Mental Health Programs in FY 2020

As of July 31, 2020

PROGRAM NAME	CONTRACTED CAPACITY	NUMBER OF CLIENTS
Wellness and Recovery Medication Services (WARMS) - The program provides a step-down level of care for individuals who are doing well in the community and need less frequent services. WARMS offer psychiatric evaluation, medication supportive services every 4-12 weeks, annual mental health assessment, ongoing treatment planning, "light touch" case management, housing and other services.	136 (23 AACI; 2 Catholic Charities; 22 Caminar; 51 Gardner Family Network; 23 HR360; 10 Mekong; 5 Ujima) Initially WARMS was piloted in County Clinics. To date, County Teams have 400 slots (200 Downtown Behavioral Health; 200 Narvaez)	Time Period: 4/1/2020 and 7/31/2020 <u>Clients Enrolled as of 7/31/2020</u> AACI: 25 clients Caminar: 34 clients Catholic Charities: 1 client Gardner: 52 clients HR360: 1 client Mekong: 10 clients Ujima: 5 clients Total: 128 clients