

Better Health for All*County of Santa Clara Health System*

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DATE: 12/07/2020

TO: Honorable Members of the Board of Supervisors

Jeffrey V. Smith, M.D., J.D., County Executive

FROM: René G. Santiago, Deputy County Executive/Director, SCVHHS

Sherri Terao, Director of Behavioral Health Services

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René G. Santiago

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Sherri Terao

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SUBJECT: BHSD Hired Program Manager II to Oversee Community Mobile Response

During the Board of Supervisors Meeting on September 22, 2020, Supervisor Chavez requested the Behavioral Health Services Department (BHSD) to provide an off-agenda report related to the completion of hiring and start date of the Program Manager II overseeing the Community Mobile Response (CMR) program.

On December 3, 2020, the BHSD hired Jamina Hackett as the new Program Manager II overseeing CMR, and she will start on December 14, 2020. Jamina's recent experience includes working in the County's Public Health Department as a Prevention Program Analyst to support the Partnerships to Improve Community Health (PICH) grant, where her work focused on nutrition and physical activity education. Her prior work experience in public health focused on chronic disease prevention, including HIV/STD prevention and awareness. Jamina also held a prior role as an eligibility worker and earned a certification as an Emergency Medical Technician.

The CMR program is currently being developed and the program seeks to maximize the ability to expand crisis response for individuals and families by adopting a community model that uses not only mental health workers, but also community workers, people with lived experience, social workers, and emergency medical support. The BHSD is continuing to work with the Mental Health Services Act (MHSA) stakeholders, community partners, and program staff to finalize the program based on the information gathered to date and plan to convene additional meetings in December 2020 in partnership with community partners and organizations. The Innovation (INN) component of the MHSA allows counties through stakeholder input, to build upon submitted ideas that incorporate other new elements into the initial idea, brought forward by community members. Additional details regarding the CMR project is available in the BHSD's MHSA Mid-Year Adjustment Report scheduled for the December 15, 2020 Board of Supervisors' meeting (LF# 103618).

cc: Miguel Marquez, Chief Operating Officer
 James R. Williams, County Counsel
 Megan Doyle, Clerk of the Board
 Chief Board Aides
 Debbie Dills-Thompson, OBA
 Agenda Review Administrator