The Social Services Agency’s (SSA) Department of Family and Children’s Services (DFCS) has worked with staff, community members, and stakeholders to create a process to transition away from the Receiving, Assessment, and Intake Center (RAIC) model. The last child was successfully discharged from the RAIC on January 1, 2020 and as such, DFCS will vacate the 2300 Enborg Lane site.

Going forward, for children removed from their parents or caregivers and who are in need of placement, DFCS will be using a few locations for short-term intake and assessment while placements are identified, including the Keiki Center and a designated space at SSA’s Julian Street campus. These spaces are not for care over 24 hours. For those very rare cases when placement for a child cannot be located within 24 hours, the County has secured a few homes where children can be cared for individually until a long-term placement can be identified, which will ensure DFCS has placements to be used as a last resort instead of keeping a child
in one of the intake and assessment locations for longer than 24 hours. These spaces are available to children on a temporarily basis while longer-term placement solutions are implemented as part of the expanded continuum of care DFCS, the Behavioral Health Services Department, and the Probation Department are collaboratively developing.

As DFCS has previously shared with the Board, the Keiki center is being used for children newly entering the child welfare system. DFCS staff, previously located at the Enborg RAIC site, are now located primarily at Keiki. Keiki staff partner with DFCS’s Emergency Response and placement social workers to locate placement options for children, preferably with family members or resource families.

SSA has also developed a transition space at the Julian campus for dependent children who are in between placements, have returning from runaway status, or for children under the jurisdiction of another county who are waiting for transportation back to their home county. Staff who previously worked at the Enborg site will support children at the Julian location. This site is not intended to replace Keiki and no child will stay at the Julian campus overnight.

DFCS is also partnering with its community-based service providers to provide additional temporary placement and support for youth between placements who have acute needs.

Administration will submit a detailed report on the RAIC closure and the anticipated expansion of the continuum of care to the Board at its January 14, 2020 meeting.

c: Board Chiefs of Staff
Miguel Márquez, Chief Operating Officer
James R. Williams, County Counsel
Megan Doyle, Clerk of the Board